

SOGI Data Collection: Promoting Best Practices for the Care of LGBTQ+ People
June 30, 2021 12:00 to 1:00 p.m.

Presenter Bio

J. Joy Gero, PsyD, LPC

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Joy Gero, Psy.D. (she/her) is a psychologist who began her career at UPMC close to 14 years ago at UPMC Western Behavioral Health. During her time at UPMC, she has worked in leadership and training roles across the health care system including as the leader of patient relations at UPMC Children's Hospital of Pittsburgh. She was named the manager of LGBTQ+ Health Initiatives at UPMC in February of 2019 and helped lead a team that improved UPMC's participation and designation in the Human Rights Campaign Healthcare Equality Index. Dr. Gero currently serves as the program director of the General Adult and Behavioral Health Intensive Care Units at UPMC Western Psychiatric Hospital.

In addition to her work at UPMC, Dr. Gero has facilitated trainings and spoken about topics ranging from implicit bias, being an advocate for intersectional communities, moral injury, suicide, and anxiety.

Name and Narrative Description of your Presentation

SOGI Data Collection: Promoting Best Practices for the Care of LGBTQ+ People

This learning will present strategies to best collect sexual orientation and gender identity data.

Three (3) learning objectives

By the completion of this session, participants should be able to:

1. Describe Sex Assigned at Birth, Gender Identity, Gender Expression, and Sexual Orientation
2. Articulate questions to capture SO/GI data to improve the patient experience and clinical documentation
3. Recognize that SO/GI data is protected health information

Three (3) current (within the past 10 years) peer-reviewed publications that support the evidence base for the content of your presentation

Cahill, S., Singal, R., Grasso, C., King, D., Mayer, K., Baker, K., & Makadon, H. (2014). Do ask, do tell: high levels of acceptability by patients of routine collection of sexual orientation and gender identity data in four diverse American community health centers. *PLoS one*, 9(9), e107104. <https://doi.org/10.1371/journal.pone.0107104>

Cahill, S., & Makadon, H. (2014). Sexual orientation and gender identity data collection in clinical settings and in electronic health records: A key to ending LGBTQ+ health disparities. *LGBTQ+ health*, 1(1), 34–41. <https://doi.org/10.1089/LGBTQ+.2013.0001>

Baker, K. E., Streed, C. G., Jr, & Durso, L. E. (2021). Ensuring That LGBTQI+ People Count - Collecting Data on Sexual Orientation, Gender Identity, and Intersex Status. *The New England journal of medicine*, 384(13), 1184–1186. <https://doi.org/10.1056/NEJMp2032447>